

Winter 2020 – Issue 60

Help Furnish the Heart of our New Ward



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Building the Future of Patient Care

Since 2019, you may have noticed some changes to the grounds at Dr Kershaw's Hospice. With our car park extension completed last year, the focus of 2020 has been on our innovative £3.5 million in-patient facilities.



Our new In-Patient Unit will transform Dr Kershaw's Hospice, by offering modernised facilities for our patients and their loved ones. Featuring eight private en-suite bedrooms along with two double en-suite rooms and a patients' lounge for quality family time, the new build will revolutionise patients' experiences at the Hospice. Paired with stunning views of the new landscaped garden, patients' rooms will provide comfortable, calm, safe spaces for reflection and memories.

As 2019 came to a close, our old In-Patient Unit was demolished with foundations starting to be put in place for the new facility. During the period of building works, patients have been transferred to a bespoke modular temporary ward. The car park extension and a new roof with solar panel installation to our existing building followed, and by December 2019 the foundations of the new facility and drains were complete. 2020 started with the completion of concrete floor beams and block flooring, with the external walls beginning to appear. By April all seemed to be on track, the roof level brickwork was nearing completion with the hope of having the roof on and water-tight by Easter.

Then Covid-19 happened, and like a lot of areas of our life, work stopped!

Building work stopped completely for 34 days and then re-started in May, but much more slowly, with social distancing rules present on site for the workmen. Since May, the brickwork, roof, joinery, doors and windows have been constructed with internal plumbing, electricals and plastering proceeding at a good pace.

The unprecedented delays have caused additional spend to the project, and along with decreased funding opportunities, the new build is now suffering from an overall shortfall of £601,352 at the time of writing. We are now asking our community for their vital support with our 'Furnish with Love' appeal in helping us to complete what will be an extraordinary facility for our patients.

The appeal is focused on funding the specialist furniture needed for our in-patient lounge. With your on-going help we will be able to continue to meet the needs of local people in the future, offering the right care and support when they need it most.

We now expect the new build to open in the New Year, rather than this September as originally planned. Our new In-Patient Unit will provide the modern, dignified and private facilities that our patients deserve. It will be a facility for Dr Kershaw's and the entire community to be proud of.

The gardens and woodland are set to be transformed once the work on the In-Patient Unit is complete; to provide wheelchair access, seating areas and walkways so that families and patients can enjoy the peace and tranquillity of the grounds and woodland. This landscaping should be complete by Autumn 2021.

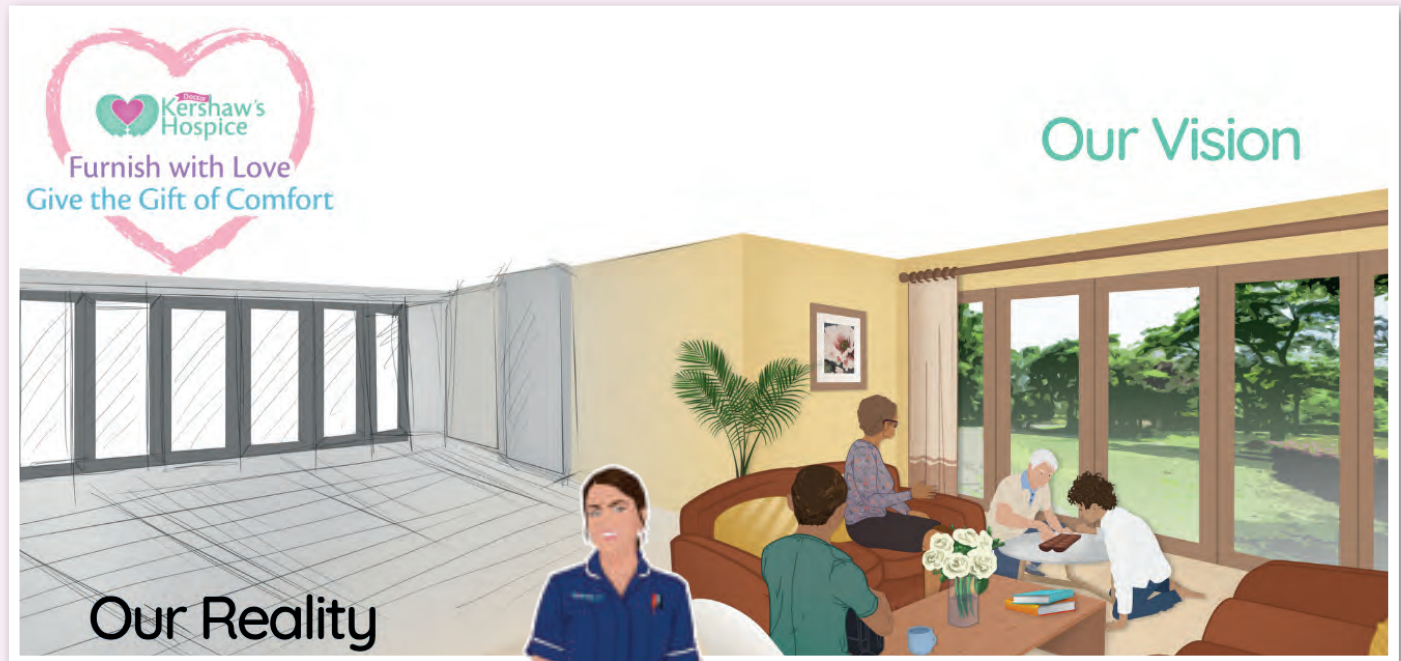
Thank you to our staff, supporters, architects, contractors and our neighbours for their support during the 'old' and the 'new' normal.

Keep up to date with our latest new build developments by watching our time-lapse video on www.drkh.org.uk/news/new-build

Dr Paul Cook
Acting-Chair Board of Trustees, Special Projects Advisor

“ The unprecedented delays have caused additional spend to the project, along with decreased funding opportunities. We are now asking our community for their vital support in helping us to complete what will be an extraordinary facility for our patients. ”

Furnish with Love



With the building of our new In-Patient Unit well underway and with an initial September opening in sight, the Covid-19 pandemic couldn't have struck at a worse time, causing building delays and additional spend.

Our Ward Sister, Kelly Foster, is spearheading our Furnish with Love – Give the Gift of Comfort Appeal to raise funds to buy the specialist furniture needed for the new in-patient lounge area within the new facility.

Kelly explains: "Like everyone in our community, this pandemic has had a huge effect on the Hospice, our first priority, as always, has been patient care. The whole team has risen to every challenge to ensure that our patients come first."

"With Hospice services working well, our attention turned to the building of the new In-Patient Unit, which has been delayed due to the pandemic by a few months, with unexpected additional costs. Our new schedule for the facility, to be ready in the New Year, is well on track but the funds for the internal all-important furnishings are still very much needed, so we're asking our community to find it in their hearts to help."

"Our vision is to create a lounge that is a home from home, for patients to relax in with their family and friends. We want to add to our patients' comfort and safety as they spend time with their loved ones, providing a place where they can spend precious time together, creating special forever-memories."

“ Our vision is to create a lounge that is a home from home, for patients to relax in with their family and friends, creating special forever-memories. ”

Sister Kelly

The in-patient family lounge will be a combination of areas, from cosy corners furnished with coffee tables and chairs, comfortable sofa spaces and even a dining room area with a large table and chairs for a family to sit and eat together.

Dr Kershaw's are reaching out to the community to make a contribution towards the purchase of these specialist items, furniture that is similar to the furniture you have in your own home but with differences in that they must follow strict health and safety guidelines.

Community support for this initiative is vital to ensure that patients and their families can have their precious moments in a special, comforting environment.

Everyone in the community can help by making a donation or organising their own Furnish with Love fundraising activity, whether you're staging a virtual quiz, taking on a virtual 5k, asking your friends and family to sponsor your own fundraising or spreading the word and asking others to donate. Your help is urgently needed!

Kelly added: "I'm already planning my own fundraising efforts, with a virtual run in mind. Whatever you plan to do, our team at the Hospice are here to help you, so please do get in touch and remember, your donations and fundraising will make a difference to the patients in our care, patients from your community, for which we are all so very grateful."

To make a donation or to find out more visit www.drkh.org.uk/support-us/furnishwithlove or call us on 0161 624 9984

Making Wedding Dreams Come True



Proving that nothing gets in the way of true love, Chadderton couple, Mark and Donna overcame all the hurdles put in front of them, including a last minute postponement, to finally tie the knot in a special service at Dr Kershaw's Hospice.

Bride to be, Donna Friar, thought that she'd ticked all the boxes when she'd arranged to marry her partner, Mark Davis, who was receiving pain

management at the Hospice. Turning up for her big day which she'd planned with the registrar that very morning, she was told that Mark was not fit enough, being on strong pain relief and with no suit to wear for his big day, his preference was to wait until the following week.

Donna all set in her beautiful dress walked away emotional but ready to plan the day again, she said: "I was so disappointed at first and thought he didn't want to marry me." That disappointment soon changed though as the couple tied the knot just a few days later, surrounded by their close family.

Second time round, back in her dress, Donna had another worry that with the Covid rules she would have to choose between

members of her close family to keep it to the rule of six, brought in by the Government, on her actual wedding day, 14 September. However, with help from the Hospice staff who contacted Oldham Council, they confirmed that Covid wedding regulations at the time, stated that 20 people were able to attend as long as it was outside and social distancing measures were observed. Donna and Mark quickly contacted their family and friends to invite them along to their celebrations. Those unable to attend the service, were able to watch the ceremony via a live-stream link which was being recorded by Staff Nurse, Chloe.

Chadderton couple, Donna, 58, and Mark, 55, who have been together for eleven years, five of which they have been engaged, met in their local pub, The Colliers Arms, and became a happy couple thanks to the matchmaking skills of both their friends.

“

I've been looked after so well since being here, the staff at Kershaw's have been brilliant and have bent over backwards to help me and to make our day so special.

Mark

”





With Mark's brother Andrew, proudly walking Donna down the aisle and their closest friends, Mick and Wendy, as the only named people allowed to physically be at the civil ceremony, which took place inside Mark's room at the Hospice, Donna Friar finally became Mrs Donna Davis.

Donna said: "It was such a magical day!

Words can't even describe the feeling, we can't thank all the staff at Dr Kershaw's enough for organising it for us and making it so special."



Mark said the staff at the Hospice had been fantastic in their care for him: "I've been looked after so well since being here, the staff at Kershaw's have been brilliant and have bent over backwards to help me and to make our day so special."



Hospice Nurse, Beth, who has been caring for Mark, said: "Mark and Donna's wedding day was a true example of what Dr Kershaw's is all about, making patients' wishes come true no matter how big or small! It was amazing to see how many people came together to pull off their

special day, from the nurses and doctors, to the events team, maintenance team, florist, bakery and even one of our very own Dr Kershaw's shops who kindly lent our nurses fascinators so staff could look the part! I was privileged to be able to get so involved and to try and make this into a day Mark and Donna could cherish forever (especially after being engaged for 5 years!)"



This wedding was made possible thanks to Keira's Wishes who funded their afternoon tea and decorations. Also thanks to the Oldham Registrars for fast-tracking the couple's civil ceremony, Sparkles Cakes for providing the wedding cake, Arundel Bakery for their support with a buffet and additional wedding cake and Sarah Jayne Floral Design for the bride's beautiful bouquet.



Mark and Donna's wedding day was a true example of what Dr Kershaw's is all about, making patients' wishes come true no matter how big or small!

**Hospice Nurse,
Beth**



Three Nursing Times Award Nominations for Dr Kershaw's Hospice



With 2020 being International Year of the Nurse and Midwife, as well as the 30th Anniversary of the Nursing Times Awards, we are proud to announce that we have been nominated for three awards at this prestigious event. We are honoured to be the only hospice to have received nominations this year!

The Hospice's Caring Hands Service, has been nominated in the 'Cancer Nursing' and the 'Nursing in the Community' categories. The Caring Hands service, which started as a pilot scheme in May 2018 has been designed to work alongside other services provided by the District Nursing Team, Specialist Palliative Care Nurses, and the Hospice at Home Team. The nurse led community domiciliary care service provides personal care, and emotional and psychological support, to patients and their families as patients are approaching the end of their life. Since

starting the scheme, the Hospice initiative has achieved 100% positive satisfaction and is now an established clinical service throughout the borough supporting people who are entering the terminal phase of their illness.

Caring Hands have provided 102 Care Packages in 2020 so far!

The Caring Hands team are available between the hours of 7am-10pm, visiting in teams of two to provide and assist with personal care, medication prompting, administration of medication, comfort and positional changes, toileting, diet and hydration, as well as emotional support for patients and their families.

In its first year, the Hospice's Caring Hands service provided 90 packages of quality care and in its second year this increased to 165. As a result of the outstanding feedback from service users which has been acknowledged by the local commissioners, we are expanding Caring Hands to reach more people who may be approaching the end of life, whose wish is to remain at home.

The Hospice is also delighted to be shortlisted in the 'Technology and Data' category. Since 2017, the Hospice Nursing Team, led by Clinical Matron, Adele Doherty, has been actively working on the development and implementation of a new electronic system to improve patient experience, by reducing wait times to access Hospice services. Implementing the new data system has improved communication between the Hospice and local GP services, reducing waiting times to access patient information, which is now accessible through all relevant departments within the Hospice at the touch of a button, which has been extremely important during the pandemic.

Adele said: "We are absolutely thrilled to have been shortlisted for three Nursing Times Awards! With the extremely challenging times we have faced in particular this year, this news is a real boost to morale and celebrates the work of our dedicated nursing teams."

The winners will be announced on Wednesday 18th November 2020 at a virtual awards ceremony.



Kat Harding

Bereavement Support Nurse

Describe your role at Dr Kershaw's Hospice?

I'm the Bereavement Support Nurse, it's my job to support people in the early days of bereavement for as long as they need it, and to make sure that they have the right level of support moving forward.

How long have you worked at Dr Kershaw's Hospice?

I started as a Staff Nurse in March and moved into the bereavement support role in July. The newly created role has provided an opportunity to develop our bereavement services, particularly in light of the challenges of the Covid-19 pandemic.

Why did you choose to work at Dr Kershaw's Hospice?

I previously worked in Cardiology at Fairfield Hospital, I wanted to work in palliative care and was aware of the good reputation of Dr Kershaw's. I visited the Hospice before my interview to look round and felt it was a good place for me to fit in and do good work.

Tell us about the type of people you support at the Hospice?

I support our patients on the ward as well as people who are recently bereaved, these are primarily the loved ones of our patients.

How can the local community access your help and support should they need to?

I am available to support families in the community who have lost their loved ones both in our Hospice and in their own homes, under the support of our Hospice at Home service.

What is your favourite thing about working at the Hospice?

The people, definitely! Those that I support through the bereavement service and the colleagues I work with, we all work together and support each other.

Has COVID-19 had an impact on your role and the services you offer?

Covid-19 has had a massive impact on bereavement services, under normal circumstances we would be encouraging people to access the range of social events and support groups at the Hospice, but all these have been put on hold for now, so the bereavement service is crucial to support bereaved people in our community.

What is the most rewarding part of your role?

Knowing that the support I provide to people at such a difficult and challenging time really does make a difference; listening to a story about a loved one, seeing what our patients meant to their friends and families and offering practical advice to reduce their burden.

What do you like to do in your own time?

I'm an avid reader, I enjoy walking and the great outdoors. I'm also house hunting at the moment which takes up a lot of my time.



If you are suffering from a recent bereavement and would like to access our Bereavement Services please call the Hospice to speak to Kat on 0161 624 2727

Light Up a Life

6th December | 7pm

About the Service

We are inviting the community of Oldham to remember those who are in their thoughts during the festive period to our annual Light Up a Life service, virtually, on Sunday 6th December at 7pm.

The virtual service is a first for Dr Kershaw's Hospice as we have looked into alternative ways to bring our much loved service to our community safely due to the current government guidelines. Our multi-faith service will include performances from the Hospice's very own choir, The Dr Kershaw's Crooners, the Saddleworth Musical Society and Trustee, Peter Wakefield.

Those who wish to dedicate a light in memory of someone they love and partake in the service can watch as it is streamed online via our **Facebook** page and **YouTube**. For those without access to the internet we have also partnered with **Oldham Community Radio 99.7FM**, to bring the service to the airwaves so that all can participate.

Light Up a Life at Home Pack

So that our supporters can follow our service at home, we have designed a special Light Up a Life at Home pack.

The pack includes:

- A personalised dedication card
- An order of service
- A star to hang on your tree or somewhere special to you
- A tea light candle to light during the service in memory of those you hold dear

Don't forget to make your dedication by Monday 9th November visit

How to Make your Dedication



To make your dedication by phone please call our Fundraising Team on 0161 624 9984



To make your dedication via our website please go to www.drkh.org.uk/support-us/light-life



When visiting our shops please ask one of our shops team for a Light Up a Life leaflet, this can be completed in-store or returned on your next visit

All dedications made before **Monday 9th November** will be included in the Hospice's Book of Remembrance and their names will be visible on-screen during the service. The Book of Remembrance will be available to collect from our shops from Monday 30th November.

Pat's Story



"The Hospice means a lot to me, it has given me strength when I've needed it. The Light Up a Life service is soothing and gives me the opportunity to remember happy memories of those I love. This year I'll remember my brother, Jack, who died in March along with my mother, father and my beloved husband, George."

Fundraising for Dr Kershaw's Hospice

Our fantastic supporters have continued to amaze us with their fabulous fundraising throughout the Coronavirus pandemic. Thank you for your wonderful stories and ongoing support from all the team at Dr Kershaw's Hospice! Here are just some of the many fundraising feats from the last few months...

Huge Hit for Virtual Market

Dr Kershaw's Healthcare Assistant, Kelly Burns is a whizz when it comes to fundraising, so too are her family! Husband, Chris and Auntie Jill, do all they can to help, whether she's raising money through her Body Shop boutique, arranging a football tournament, masterminding TikTok videos or her latest venture – an online virtual market.

"Chris's mum passed away at the Hospice and my grandma, Edith, supported the Hospice for 29 years after they cared for

her daughter, so Dr Kershaw's is a very important part of our family and we do all we can to help" said Kelly.

Together with her Auntie Jill, Kelly has raised her latest contribution of over £1,000 by organising a virtual market via Facebook, with local businesses donating a 'stall fee' to have a day on the market to showcase their products. The market was so successful, she's doing it all again soon!

An ingenious idea from a genuinely genius family. Thank you!



Stepping it Up

This fantastic family trio took on a mighty challenge...to walk 3 million steps in 3 months, to raise money for Keira's Wishes at Dr Kershaw's Hospice.

Eleven weeks later, after averaging 50 miles a week, Bill, Stacey and Julie took their 3 millionth step together – smashing their time and their fundraising target.

As this trio put in the paces whenever they could, from early mornings and late night strolls, all the way up to a marathon length walk, their sponsors have piled up the fundraising pounds, raising £530!

A huge congratulations and thank you to Julie, Bill and Stacey for making the seemingly impossible, possible and to all their sponsors, for supporting Keira's Wishes, creating special memories for Dr Kershaw's patients and their families.



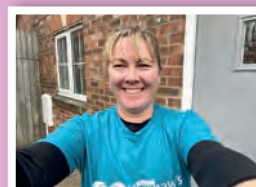
Kay's 300 Miles for Kershaw's Challenge

Inspired by Hospice End of Life Integrated Care Project Leader, Kay Miller, 15 healthcare professionals from all over the region took to the streets, roads, and parks to tackle Kay's 300 Miles for Kershaw's Challenge.

Originally planned as a group walk, Covid-19 restrictions couldn't deter these fantastic friends, who went solo to run, walk and cycle for 300 miles and then some!

Describing the week long challenge, Kay said, "Motivated by the desire to help care, we all did our bit, totting up 502 miles to raise money for the Hospice. It's amazing how this shared goal overcame the local restrictions, proving that even though we were apart, we were all together for this amazing cause."

These wonderful walkers, runners and cyclists stepped and pedalled their way to raising £830 for patient care, wow! Well done and thank you!



Fundraising for the Big 50th



The Hospice's Practice Development Co ordinator

Nurse, Tracy Acton, gave up her birthday gifts this year as she celebrated her 50th birthday by helping others. With lockdown in full swing, instead of buying her presents, Tracy asked her family and friends to make donations to her Facebook Birthday Fundraising page. This selfless act saw Tracy present the Hospice with a bumper £349.50 gift. Many Happy Returns of the Day Tracy!



Tilly's Terrific Talent

As part of her 'Radiating Positivity' project, Tilly sculpted a range of beautiful gifts using polymer clay. Individually crafting everything from cats and koalas, to ponies and hap-peas, all with their own special inspiring message, Tilly spread happiness and joy through her creations raising £56.50 to help us care.



What a very special talent – thank you Tilly!



Moneymaking Mask Match

Super supporter, Kathryn Jackson continues to do all she can for the Hospice and has now racked up her fourth Facebook fundraiser to raise another £311! 'Mask Match' saw friends and family matching the cost of their essential face masks, as a donation to the Hospice. There's no masking Kathryn's intentions she's here to help in whatever way she can. Thank you!



More Fundraising Feats for Kershaw's



Mick Matthews and mates have got fundraising off to a tee with their annual golf day at North Manchester Golf Club. Organised by Mick, with the help of David and the team at David Lloyd Sports Club in Middleton and donations from

McGowan Homes and Elite Building Services, this year's Dave Waterhouse Golf Day saw teams of four players, teeing off to raise £1,700 in memory of their friend. Brilliant putting, thank you!



Choosing Dr Kershaw's as their Charity of the Year, the 2019/20 Travel and Tourism students from Oldham Sixth Form College set to work, mapping out a plan to help. And although 'lockdown' halted

their fundraising trip to Blackpool, this group of students, guided by their tutor Karen, remained steadfast in their efforts. With a pre-lock down visit to the Hospice adding momentum to their enthusiasm, they raised £785. You're a credit to your College and your community – well done!



The scores are in with Push the Boundary, the 800 strong supporter group of Oldham Athletic F.C., having hit the back of the net, raising £2,983.49....Gooooaa!!! From bucket collections to bespoke pin badge sales and one member, Steve Shipman, taking on the Great North Run Solo, this band of Latics fans have done all they can to help throughout the 2019/2020 season. Thank you for being such fan-tastic champions!



30 walkers, 30 miles, taking in 10 local and not so local cricket clubs, was no easy feat for the team at Austerlands Cricket Club, especially when you take the Covid-19 restrictions into consideration. But they set out their game plan and didn't just win the match, but the whole series – raising £1,520 for Dr Kershaw's Hospice! Howzat for fantastic support?!



A Tribute to Dr Kevin Moore



With heartfelt thanks from the whole community for 32 years of dedication and care.

Husband, father, friend, Doctor and one of the founding fathers of Dr Kershaw's Hospice.

It is with great sadness that we learnt of the passing of Dr Kevin Moore, a kind, dedicated man and much-loved friend and respected colleague to all at Dr Kershaw's Hospice. Dr Moore played an important part in developing the Hospice and its services for 26 years in a number of different roles including his position as Medical Director in 1994.

Dr Moore's enthusiasm for quality care and the needs of the patients within our borough always came first. In 1987, Dr Moore began working on a new project with Mr Naru Hira, a consultant surgical colleague – the pair were determined to bring hospice care to the people of Oldham. With the help of the community, together they began fundraising and planning to repurpose Royton's Dr Kershaw's Cottage Hospital, to become Dr Kershaw's Hospice, opening its doors to out-patients initially in 1989 and finally in-patients in 1991, following ongoing conversion works.

In 2001, he completed his vision to bring a major refurbishment to the Hospice's in-patient and well-being facilities, improving the Hospice journey for patients and their families which continues to flourish to this day. Committed to the Hospice, he served on the Board of Trustees and on retirement became the very first Honorary President of the Hospice.

Many local people are indebted to his skill and care and it is on behalf of our patients, their families, and the team at Dr Kershaw's that we extend our

thoughts and love to his wife Jill and his family. He will be sadly missed by us all.



L-R- Dr Moore alongside Dr Cook, Acting-Chair Board of Trustees at Dr Kershaw's Hospice

Kevin was unassuming and effective. He quietly negotiated and persuaded a variety of local people and Oldham healthcare staff to support, develop and volunteer at the Hospice, often without them realising it! It is fair to say that Dr Kershaw's Hospice would not have come into being, nor been established as it is now, without him. Thank you Kevin.

**Dr Paul Cook
Acting-Chair Board of Trustees**

Farewell to Hospice Fixer Carl

We waved a fond farewell to Facilities Assistant, Carl Buckley, this September, as he retired after eight years of working at the Hospice.

Carl was known by staff around the Hospice for being able to fix anything, he's now packed up his toolbox, ready to get his teeth into his own DIY project; house renovation. Carl will be missed by all at the Hospice, we wish him a very happy retirement!



Friday Morning Mocktail Happy Hour

Our team of dedicated staff are always committed to going the extra mile for the patients at the Hospice.

Always coming up with new ideas for interaction and to boost mood on the In-Patient Unit, our team turned a regular Friday morning into Mocktail Happy Hour for our patients.





2020 has been an incredibly challenging year for everyone, but our team of volunteers have been so understanding, flexible and eager to help Dr Kershaw's in any way that they can. We receive calls every week asking how everything is, wishing the team well and asking if there is any additional support needed. We have been inundated with kind words, a few cakes and so many cards of encouragement during the last 6 months.

The whole team of volunteers have rallied around to ensure those who needed to isolate to remain safe could do so, looking out for one another and forming their own support networks. Volunteers have done shopping for one another, offered support

over the phone, and amazingly always had Dr Kershaw's in mind.

As soon as we were able to welcome volunteers back we had a waiting list of those raring to get stuck in and help! Whilst we haven't reintroduced all of our volunteer roles yet, as it is not currently reasonable to do so, we have had no shortage of help on offer. It has been incredibly uplifting to know we have such a dedicated, understanding and hard-working team of volunteers as part of the Dr Kershaw's team!

Leanne Gurney, Volunteer Coordinator



Kershaw's Inspires Candice to Aim for Dream Nurse Job



Volunteer, Candice, thrived so much in the Kershaw's Volunteering Team that she has signed up for an Adult Nursing Degree at Huddersfield University. Her two year volunteering stint, as part of her Health and Social Care course at Oldham College, included Candice supporting in the café, on reception, serving afternoon tea, housekeeping and volunteer administration

to get a broad experience of the Hospice; with a behind the scenes insight of non-clinical as well as clinical processes.

Candice loved her experience at the Hospice and made a strong bond with her afternoon tea buddy, Marie, forming a real friendship by volunteering together each week.

Candice said: "Dr Kershaw's was the only choice for my placement; my grandad spent his last days here and everyone was so caring, making sure he was comfortable and felt as close to normal as he could, as well as making sure my family were calm. Volunteering at Dr Kershaw's meant I could do my placement in an environment I knew was so welcoming even in the saddest situations."

"Without the help of everyone at Dr Kershaw's, I don't think it would have been possible to come as far as I have, I have been inspired to study Adult Nursing; to be able to do what the incredible staff do here. Each and every person has inspired me in different ways, always supporting and believing in me even when I couldn't believe in myself. And so, to me volunteering at Dr Kershaw's Hospice has been more than a blessing and it has felt rewarding being able to make a difference to all who receive care. I've made friends for life and if there is ever a day that I can come back, I will do it in a heartbeat as I feel so lucky to be a part of such an inspiring place!"



Over the past two years that I've spent volunteering at Dr Kershaw's I cannot think of a day that didn't amaze me. Everyone is always so kind and every experience that I had could only be described as amazing!



To find out more about Volunteering Opportunities call our team on 0161 624 2727

Buy Online at Dr Kershaw's eBay Shop

Since we launched the Dr Kershaw's eBay shop we have seen a real growth in traffic and sales with people bidding to buy new quality and pre-loved bargains, from retro, nostalgic, new and old, there's something for everyone!

Our online shop stocks items that have been kindly donated to the Hospice. Our Shop Managers identify certain items for eBay, allowing us to generate a higher income by offering it to a larger audience.

eBay Gem of the Month

Our Gem of the Month donated to the Lees shop was discovered by Shop Manager, Ann Taylor, who has worked within the charity sector for many years. The item, was a signed Robert Ryan Laser Cut print, no. 380 of 500 made. Ann instantly knew the print had far better potential than being sold in store and passed it over to the eBay team. The



print brought in a fantastic £110 for the Hospice.

Ann said: "We are always on the lookout for that unique item! It gives us a real boost to know we have found an item that goes to eBay, to reach a larger audience and generate a higher revenue, making the most of the generous donations from the community."

Suzanne Ryder, E-Commerce and Trading Manager, who is responsible for the Hospice eBay account said: "I love the buzz and excitement when a listing is in the last few seconds! I couldn't wait to ring Ann and let her know what the print had raised for the Hospice!"



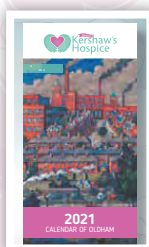
**Visit
Dr Kershaw's eBay shop at
www.ebay.co.uk/usr/drkershawshospice**

**Support us when you list
your own eBay Items**

Click on Support a Charity when you are completing your listing to donate any percentage of your sales to the Hospice.

CHRISTMAS AT KERSHAW'S

The new Dr Kershaw's calendars, diaries and Christmas cards are available now in our Hospice shops and Hospice reception. They are also available at our eBay shop and web shop and can be delivered directly to your home.



CHRISTMAS CRACKERS

Why not dress your Christmas table or decorate your tree with a cracker that will make a difference! Dr Kershaw's Christmas crackers contain 12 crackers in a box along with a toy, joke and hat plus **each box contains 3 Hospice lottery scratch cards!** Which guest or family member around your table is going to pull a winning cracker? Choose from either silver snowflakes or gold reindeers depending on your colour scheme for just £5.99 a box, with all proceeds going to Dr Kershaw's Hospice. Visit our Hospice shops, Hospice reception, web shop or look at our Christmas brochure for more details.

**Visit the Dr Kershaw's online shop
at www.drkh.org.uk/funds**

A CHANCE TO WIN Lottery A WAY TO CARE

A huge thank you to everyone who participated in our Autumn Draw, helping to raise a fabulous £13,662! Your contributions and continued support never cease to amaze us, we are truly grateful, congratulations to our 10 lucky prize winners!

As Christmas fast approaches, why not take part in our final draw of 2020 which takes place on Friday 18th December. With a wonderful £2,250 worth of cash prizes, one of them could drop through your door just in time for the festive period! If you haven't received tickets and would like some please get in touch.

If you are not in our £1 weekly lottery draw and would like to be in with a chance of winning our weekly jackpot prize of £1,000 or one of 5 runner up prizes of £50, just give our friendly lottery team a call. **You have to be in it to win it!**

Lottery Promoters

Our Lottery Promoters will be out and about over the next few months looking to recruit new members to our weekly lottery draw. Covid-19 has hit us hard, it has affected not only the Hospice but

our whole community in so many ways; our NHS, our care homes, charities, businesses, employment, education, our families and our homes.

Our weekly Lottery is the main source of regular income for our Hospice, and unfortunately, we have lost over 1,000 members

since we went into lockdown in March. We know that our members didn't come to their decision lightly, and we appreciate all the support they have given us. If you find that you have £1 a week to spare and you feel you can support your local Hospice and give yourself the chance of winning a cash prize, then please contact the Lottery team or sign up with one of our door or venue promoters and help to make a difference. By joining our weekly lottery you will be helping us to grow our regular income, therefore, enabling us to continue to offer much needed services and support to our community. If you see them out and about, please give them a warm welcome!

THANK YOU!

An enormous thank you to all our lottery supporters for your continued support and generosity, we couldn't raise these vital funds without you. We would like to take this opportunity to wish you all a very Merry Christmas and a Happy and Prosperous New Year!



Joanne and Karen

SCRATCH CARDS

If you are wondering what to buy for that Christmas stocking filler or table gift for your Christmas guests, our Hospice scratch cards at just £1 each could be just the thing! Every card you buy will help support the work of Dr Kershaw's Hospice and will make a difference to our patients and their families.

Simply scratch the panels and match three amounts to win! Our scratch cards are on sale at our Hospice reception and all our Hospice shops, as well as in our Christmas brochure. They are a fantastic way of supporting your local Hospice whilst providing friends, family or yourself with the opportunity of instantly winning a cash prize. Call the Lottery Team for more information.



LOTTERY GIFT VOUCHERS

IDEAL FOR THAT CHRISTMAS GIFT!

Looking to buy a Christmas gift for the person that has everything, or maybe a Secret Santa? Why not buy them a gift that keeps on giving! Dr Kershaw's Lottery Gift Vouchers start from as little as £10 and are available for all occasions. Our weekly jackpot prize is £1,000 with 5 runner up prizes of £50. The first draw for 2020 Christmas vouchers will take place on Friday 1st January 2021. Order online or give the Lottery Team a call to place your order.



MOBILE PHONES

Don't Dump, Donate!

For all you lucky people who are hoping to receive a new mobile phone for Christmas and are sat wondering what to do with the old one, why not donate it to the Hospice! Just bring your old mobiles down to the Hospice or to one of our Hospice shops, with or without accessories and we will convert it into cash for Dr Kershaw's! **Your help with this scheme has so far raised an amazing £8,771!** So, empty those toy boxes and clear out those draws. It doesn't matter how old they are or what condition they are in, they can still be converted into cash! A special thank you goes out to Alan Nightingale our wonderful volunteer who administers this scheme for us. Please help the environment and the Hospice and "Don't dump, donate!"

Contact our Lottery Team

Tel: 0161 624 9213

Email: lottery@drkh.org.uk Website: www.drkh.org.uk/lottery

Shops Directory

Oldham Hospice Shop

Unit 10 Albion Street,
Oldham, OL1 3BB
Tel: 0161 628 2343

Mon – Sat, 9.30am – 4.30pm

Lees Hospice Shop

99 High Street, Lees,
Oldham, OL4 4LY
Tel: 0161 628 7100

Mon – Fri, 10am – 4pm

Sat, 10am – 3pm

Shaw Hospice Shop

50-52 Market Street, Shaw,
Oldham, OL2 8NH
Tel: 01706 290973

Mon – Sat, 9.30am – 4.30pm

Royton Hospice Shop

Unit 14 Market Square, Royton,
Oldham, OL2 5QD
Tel: 0161 652 8707

Mon – Fri, 9.30am – 4.30pm

Sat, 9.30am – 4.30pm

For all large pieces of furniture and large electrical item donations please contact Charlie at Big White Charity Van who will sell the items on our behalf. Please remember to mention Dr Kershaw's Hospice.

Big White Charity Van

Unit 14, Pennant St Industrial Estate, Oldham, OL1 3NP
Tel: 0161 222 0808 or
07944063884

News from the Board

This editions News from the Board comes from Acting-Chair of the Board of Trustees, Dr Paul Cook. Paul has been an integral part of Dr Kershaw's since 1991 in various positions including Medical Director and Acting CEO. He qualified as a Doctor in 1988 with his first job as a Consultant in Anaesthesia at the Royal Oldham Hospital, where he first developed an interest in palliative care.



"What a year so far for Dr Kershaw's Hospice! Along with the exciting developments in our infrastructure, buildings and services, there has been the challenge of Covid-19 and lockdown. I know this has affected every one of you and early on we decided that the most important thing was to support our community, as you have supported us in delivering our services since the 1980's.

Our major current project is our new build, which is well on its way to completion with our new In-Patient Unit ready for its first patients in the New Year. However, unsurprisingly, in this uncertain time our finances have been badly affected, like all organisations our income has collapsed from our charity shops, fundraising events, and corporate sponsors. Our events which have always been one of our biggest sources of income have been cancelled for the foreseeable future. Our New Build and Hospice running costs have suffered substantial setbacks with a combined shortfall to date of £1.25M. We are appealing to the local community and friends of Dr Kershaw's to continue to support us as you have done so devotedly over the years. The next two years will certainly be challenging for the Hospice, until the impact of Covid-19 has run its course.

Recent organisational developments have meant that Dr Kershaw's has been in a strong position to respond and adapt to the unpredicted challenges from Covid-19. The in-patient services and our Well-being Centre had to close during lockdown and we decided that taking the Hospice out to people's homes was the best way to serve the local community, providing care where it was needed. Services were delivered in a Covid-safe way at three times the pre-lockdown level, and the feedback from patients, families, Oldham CCG & NHS community partners has been fabulous. Our services have also been recognised regionally by the High Sheriff of Greater Manchester and nationally by the Nursing Times Awards. Our Well-being Centre patients continue to be supported through regular telephone contact, despite currently being unable to attend in person.

Thank you for your support!

It only remains to say a huge thank you to all! Our staff have responded admirably to Covid-19 and the lockdown, along with our patients, families, healthcare partners and our commissioners. We could not have done it without them and most importantly you – our volunteers, supporters, and friends. I have been struck by your continued support during this difficult time and want to thank you for thinking of the Hospice!

With this being the last Friendship Magazine of 2020, I would like to wish you all a very Merry Christmas and a Happy New Year!"

Dr Paul Cook

Acting-Chair Board of Trustees, Special Projects Advisor

Contact Details

Main switchboard for general enquiries, patient information, volunteering, Friends of the Hospice:

Tel: 0161 624 2727

Fax: 0161 628 0181

Well-being Centre: 0161 785 5625

Macmillan Nurses: 0161 778 5918

24 Hour Advice Line: 0161 785 5635

Fundraising Office: 0161 624 9984
fundraising@drkh.org.uk

Lottery Office: 0161 624 9213
lottery@drkh.org.uk

Dr Kershaw's Hospice

Turf Lane, Royton, Oldham, OL2 6EU

Email: info@drkh.org.uk

Website: www.drkh.org.uk

Facebook: /drkershawshospice

Twitter: @kershawshospice

Instagram: drkershawshospice